

Inbox Simulation

About the simulation

The Inbox simulation is designed to help participants build core managerial capabilities like time management, team management, delegation and prioritization. Within the simulation, a participant assumes the role of an employee within an organization whose role is to manage tasks in a busy day. Participants are exposed to a series of tasks and are expected to achieve business objectives by prioritizing and executing tasks within an allotted time.

Competencies addressed

- Prioritization
- Delegation
- Responsiveness
- Strategy
- Customer Orientation

Analytics

- Customer Satisfaction
- Time to Resolve
- Prioritization and Delegation Capabilities

Recommended for

- Individual Contributor
- Promotion-ready employees
- First Time Managers
- HiPots

Duration of simulation

- 45 minutes
- 60 minutes

Simulation rating

- **4.14 / 5**

Simulation recommendation

- Recommended by **83.42%** of participants

PARTICIPANT FEEDBACK

Inbox Simulation

“Very interesting concept and measuring system”

“Liked the real life scenario of troubleshooting experiences”

“It provides an opportunity to practice real life situations that are very relevant to my work”

“It was real time data, you can analyse each and every aspect of business”

“The simulation is designed very carefully and intelligently”